

Privacy Policy

Props 360's Commitment To Your Privacy

Props360 respects your privacy and your desire to understand how your information will be handled and used. This Policy explains how we collect, use and store your information. Using your information in a way that you are comfortable with and keeping your information secure is an integral part of the experience we aim to provide. Props360 will ensure that all your information is handled correctly and appropriately.

What Information Do We Collect And How Do We Use It?

We collect and use information about you to ensure that we can continue to provide you with our best service. You provide us with your information directly when you book items for hire and fill in our client information form.

Information Collected When You Hire Goods

When you hire goods from Props 360, we collect the necessary information about you and the production to ensure we can communicate with you effectively.

How Can You Manage The Information We Hold About You?

Should you wish to know more about what information we hold about you including making changes to, or requesting the deletion of, information that we hold about you, you can make such a request by emailing us at infoprops360@gmail.com

How Do We Keep Your Information Secure?

We hold your information on our Google Drive and it is archived once the production has been completed. Hard copies are kept for 6 years in the office on site.

How Long Will Props 360 Keep My Information?

Props 360 is committed to keeping your personal information only for so long as is necessary or where we have a legitimate interest to continue doing so.

Given that we don't have individual accounts for productions, we will only retain your personal details for a reasonable period of time after you have completed the transaction in order to fulfil any contractual obligations such as refunds or Loss and Damage

Website Security Policy

As we don't run the bookings through our website we don't carry your personal information on the site.

We cannot make absolute guarantees over the security of the information you provide over the internet and as such we cannot be held responsible for it. Never send any sensitive information, such as passwords or credit card information, via email.

What Are Cookies?

Cookies are small text files that are stored within your internet browser by the websites that you visit. In a similar way to many other websites, props360.com and props360.ie places cookies on your device to understand more about your visit and help us to enhance your experience.

How Does Props360 Use Cookies?

Cookies are used for various aspects of functionality such as keeping track of the items in your Prop List (we don't have this service yet), learning more about how you arrived at our website and to store your preferences so you don't have to enter them each time you visit.

See below for the types of cookies we use and the functionality they support.

Essential Cookies

These are cookies that our website needs in order to function and if they are not accepted by you, parts of the site won't be usable. Examples of where these cookies are used include: to store how many items are in your prop list, to anonymously determine when you are signed in. These examples don't currently apply to our website.

Third Party Cookies

Aside from setting cookies ourselves, we also allow carefully-selected third parties to set cookies during your visit to our website. These organisations provide us with information on how you use props360.com/.ie.

Read on to learn how to disable these cookies should you wish to switch this feature off.

Analytics Cookies

We use various software tools that allow us to study, and then improve, how customers interact with our website - this is known as website analytics. Examples of analytical tools that we use are: Google Analytics

Analytics cookies allow us to understand more about how many visitors we have to the website, how many times they visit our website and how many times a user viewed specific webpages within our site. Although analytics cookies allow us to gather specific information about the pages that you visit and whether you have visited props360.com multiple times, we cannot use them to find out details such as your name or address.

How Can I Manage My Cookies?

If you do not want to accept cookies from Props360.com you can change your browser settings so that cookies are not accepted. If you choose to do this, please be aware Props360.com may no longer function as intended.

How Can I Turn My Cookies Off?

All popular browsers (e.g. Chrome, Internet Explorer, Edge and Safari) allow you to amend your cookie settings so that cookies are no longer enabled across all websites that you visit.